



Premiere Physical Therapy & Pilates Studio

BodyIntel Cancellation Policy

At BodyIntel, we are excited when we see your name on the schedule and are already planning on how we can make your time spent at BodyIntel most valuable. Once we have mentally and physically prepared for your session, it is a bummer when we get a “no show.”

We acknowledge that life happens and that emergencies will come up. In order to avoid a late cancellation or no show charge, all cancellations must be made 24 hours prior to the session. For Monday appointments, we require you to cancel by the previous Friday at noon to avoid a late charge. This policy was made to protect the staff members, as their paycheck is directly related to the number of clients they see. This ensures our staff has a stable compensation, which means BodyIntel can hire and keep the BEST of the BEST!

Late charges for classes are \$25/class, \$50 for a first time private PT or Pilates session, and the full price of private PT or Pilates for subsequent missed sessions.

Weather Policy... Colorado’s weather is amazing and unpredictable. With severe weather, please be aware we may have last minute schedule changes. BodyIntel will call you to cancel and reschedule any sessions affected by severe weather. If BodyIntel remains open and classes are remaining on the normal schedule, the late cancellation policy still applies. Your safety and well-being are most important to us. If you feel unsafe driving due to weather conditions, please let us know in advance so we may modify our schedules.

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